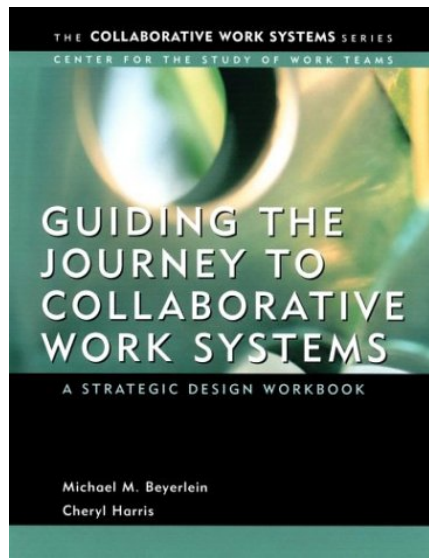


# Collaborative Work Systems Design Group



## Girls Collaborative

**Christian Overton, Jeremy Tekell, and  
Jon Turner  
February 24, 2006**

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# Activity: Getting to Know Each Other

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*Partner with someone you do not know well to answer the following questions. Be prepared to share your answers with the group.*

**Name** \_\_\_\_\_

**Where does he/she work and what does he/she do at their organization?**

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**What is something about him/her that no one else in the room knows?**

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**What does he/she hope to get out of this workshop?**

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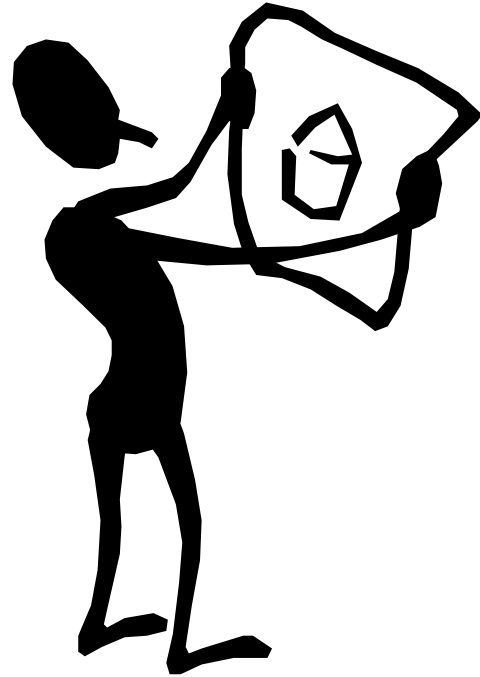
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# Agenda

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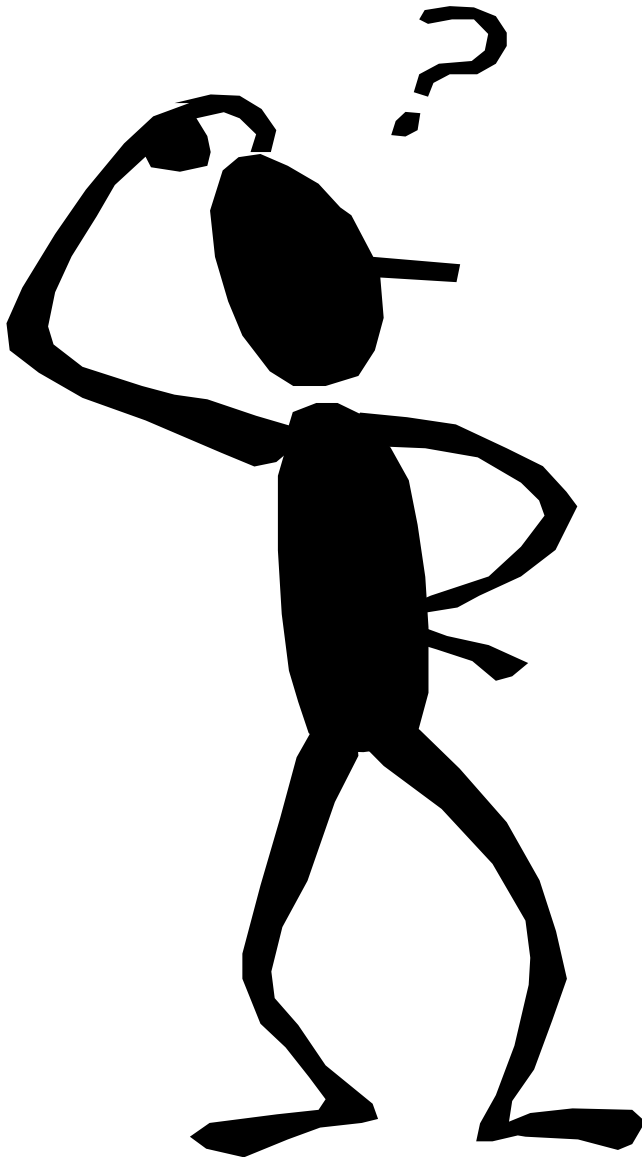
- Introduction
- Collaboration Principles and Design
- How will we Collaborate?
- What are we already doing that works?
- Conclusion



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# Why Collaborative Work Systems?

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- For *business reasons* – CWS is a means to an end!
- To create a *competitive advantage* of organizing
- Creates a *context* for team success
- *Lateral integration* and *alignment*
- It is worth the *investment*
- *Continuous links* to the environment
- *Flexibility*

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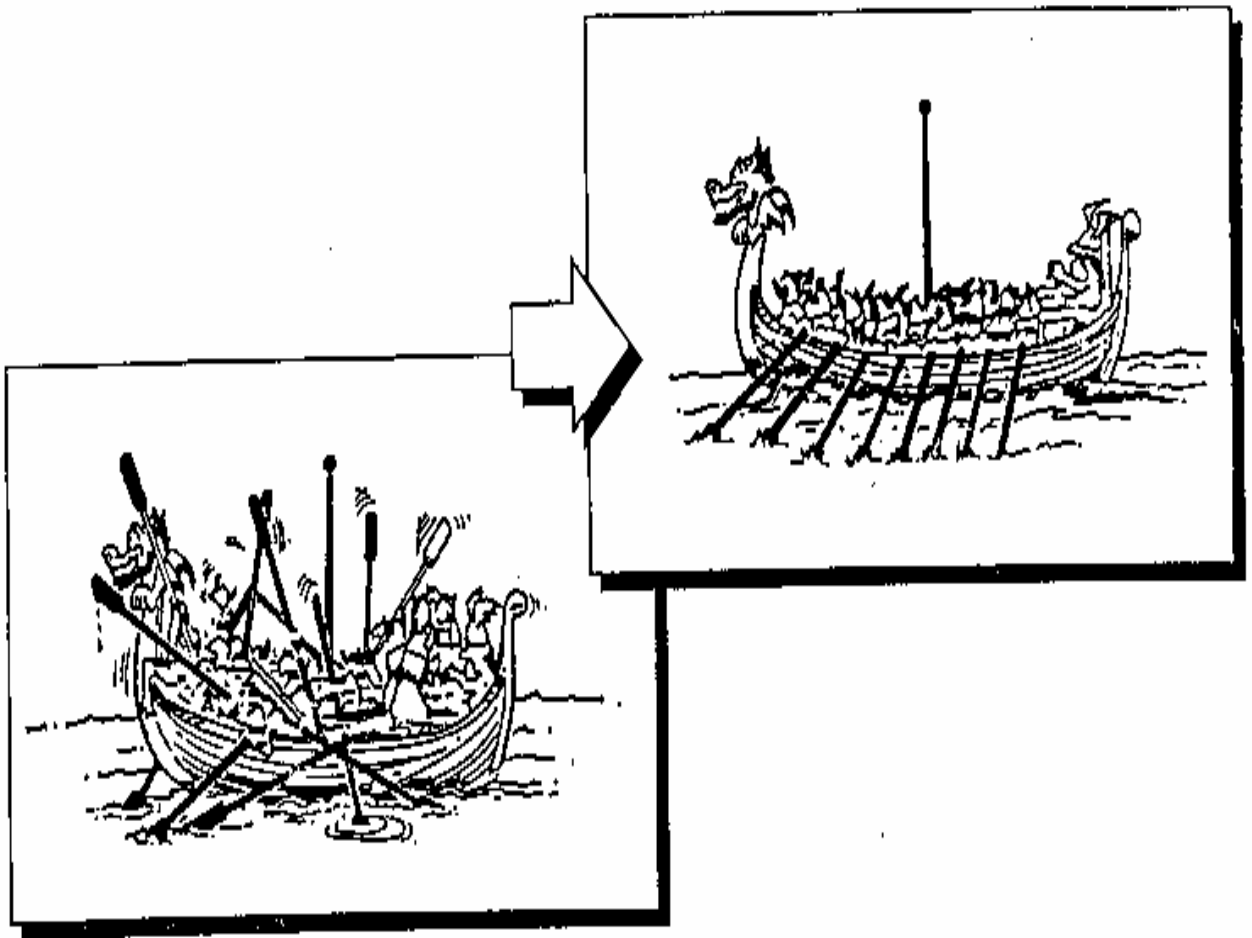
# Communities of Practice

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- What is a community of practice?
- Why not just a Team?
- Communities of Practice help develop Social Capital
- Communities of Practice help Prevent the Reinvention of the Wheel
- Innovation/Creative Solutions



# Alignment!



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# **Activity: Experience Working Together As a Group**

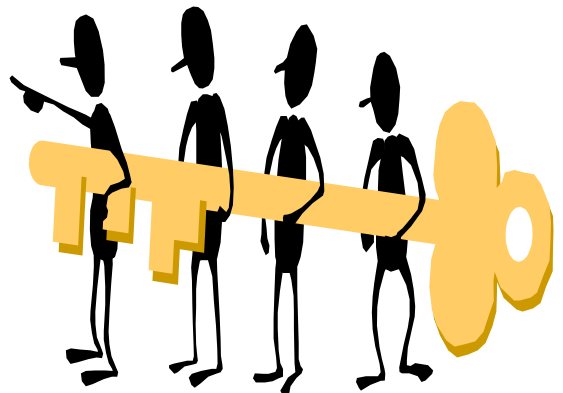
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## **Ring and String Exercise**

What did you learn that you can use in your organization?

# What Are Some Possible Charter Components?

- Broad organizational goals
- Group mission & vision
- Code of conduct
- Stakeholders and their expectations
- Goals & Action plans
- Measures of performance
- Review processes
- Resources
- Requirements for integration & integration mechanisms
- Decision making process
- Problem solving process
- Process for review of charter

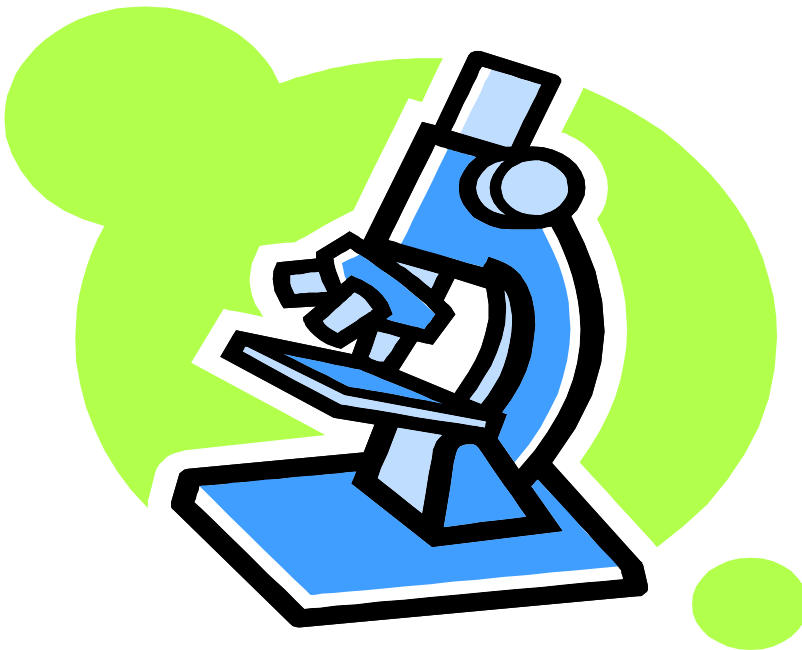


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# Best Practices Exercise

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- What do we do well and how can we optimize our resources?



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# Resource List

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## Collaboration

- Collaboration: What Makes it Work (2<sup>nd</sup> Ed): A Review of Research Literature on Factors Influencing Successful Collaboration by Paul Mattessich, Marta Murray-Close, and Barbara Monsey
- How to Make Collaboration Work: Powerful Ways to Build Consensus, Solve Problems, and Make Decisions by David Straus and Thomas Layton
- Interactions: Collaboration Skills for School Professionals (4<sup>th</sup> Ed.) by Marilyn Friend and Lynne Cook

## Communities of Practice

- Communities of Practice: Learning, Meaning, and Practice by Etienne Wenger
- Cultivating Communities of Practice by Etienne Wenger, Richard McDermott, and William Snyder
- Leveraging Communities of Practice for Strategic Advantage by Hubert Saint-Onge and Debra Wallace

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# Contact Information

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